

## 5 O'clock Tower Collector Car Storage FAQ:



**Will my car be secure?** The 5 O'clock Tower building is designed with a 16,000 square foot cement room, only accessible by authorized staff members. The pristine facility is temperature and humidity controlled and your vehicle will be under the care of our expert automotive specialists. This is the perfect place to keep your car safe and dry throughout the harshest Chicago winter (or hailstorm).

**What hours will I have access to my vehicle?** You may pick up your vehicle 24/7 with 24 hour notice during our business hours (M-F 9 am – 5:30 pm) or by special arrangement. If you call before 5:30 pm the (business) day prior, your vehicle will be prepped and ready for you by 8:30 am the next day. Please keep holidays in mind and call ahead.

**Will anyone else have access to my car?** No one is allowed in the 5 'O Clock Tower Storage area without a staff member present. On occasion, the 5 O'clock Tower may be opened to a limited group for events.

**What if I only need storage for a few months?** Our storage plans are for either 6 or 12 month commitments.

**Why should I commit to a 12 month plan?** You will receive 10% off ala carte services and the convenience of paying monthly. Prepaid plans receive two months free. And, all storage clients will have the opportunity to enjoy the camaraderie of other car enthusiasts at quarterly events.

**What ala carte services are available?** Just about anything you need for your car is onsite at Iron Gate Motor Plaza – detailing, accessories, window tinting, radar detector installs, flat spot prevention, in-depth diagnostics, performance options, etc.

**How do I retrieve my vehicle?** Your car will be parked by a bonded and insured porter. They will prepare your vehicle and park it at a designated location within Iron Gate Motor Plaza. Your keys will be in a secure lockbox if you are picking up after hours.

**Can I "visit" my car?** With prior notice, you may visit your car during business hours while accompanied by a staff member.

**What if I live out of town?** We are 5 minutes away from the Naperville train station at Route 59.

**What types of vehicles can I store at 5 O'Clock Tower Storage?** We accommodate all exotic and classic automobiles as well as motorcycles. Our only restriction is that your vehicle must fit within a standard parking spot and be in excellent (safe) repair and condition.

**Can you transport my car to your facility?** Of course! We have experienced enclosed and open flat-bed carriers to handle all your transportation needs.

**Do I need to have my vehicle insured?** Yes.

**What if I change my mind?** You are free to end your storage agreement with us at any time and receive a credit for unused months. There is a 30-day cancellation fee of one month's storage fee. Partial month's fees will be prorated.

**What are the social benefits of the 5 O'clock Tower Collector Car Storage?** We envision the 5 O'Clock Tower Storage to be a place where those not quite ready to own a Motor Condo can experience some of what the Iron Gate Motor Condo lifestyle is all about. You'll enjoy quarterly events with access to "the car cave", the "speak easy" pub and associated spaces as well as invitations to selected offsite events.

**How do I get started?** Simply fill out the form on our website, call or email us and we can complete the process in just a few minutes.